

Gerry Fisher

20 Stanley Avenue
Medford, MA 02155

Phone: (781) 929-6341
E-mail: pleasantwebdesign@comcast.net

Web Information Designer, combining 24 years of information-design experience, web-programming expertise, business-management experience, and strong communication and team-building skills.

Skills

Web technologies HTML, XHTML, Accessibility coding standards, SEO, CSS, DOM, Ajax, MySQL, Apache web server, Internet Explorer, Firefox, Safari, Opera, FTP, blogs, wikis, XML, and JSLT.

Languages PHP, JavaScript, C, C++, Tool Command Language (Tcl), FORTRAN, and Pascal; some knowledge of Java, BASIC, COBOL, Assembler languages, and LISP.

Writing tools Photoshop, Coffee Cup HTML Editor, FrameMaker, Microsoft Word, PageBreeze, Ultra-Edit.

Other technologies Internet collaboration software, Distributed Computing Environment (DCE), Remote Procedure Call (RPC), LDAP and X.500, and Graphical Kernel System (GKS).

Operating Systems Microsoft Windows (Vista, XP, NT), DOS, and VMS; some knowledge of UNIX.

Experience

October 2009—Present

Web Designer

Pleasant Web Design

Arlington, MA

Developed a freelance web-design practice, specializing in providing cooperative, pleasant business partnerships to professionals and small businesses.

March 2008—October 2008

Principal Technical Writer

Novell, Inc.

Maynard, MA

Co-architected and implemented the online Help system for web-collaboration software called Novell Teaming, using XHTML, XML, CSS, JSP tagging, and Ajax.

April 1999—March 2008

Principal Technical Writer

SiteScape, Inc.

Maynard, MA

Architected and wrote the web-based product-information set for web-collaboration software called SiteScape Forum; wrote training slides; edited company documents (including the business plan, web site, and press releases); assisted in the design of the Forum user interface; assisted in accessibility coding, and coded API customization routines using Tcl.

June 1984—April 1999

Documentation Manager and Principal Tech. Writer

Digital Equipment Corporation

Maynard, MA

Writing Projects: AltaVista Forum, InfoBroker (LDAP), Distributed Computing Environment, C++ compiler, Pascal compiler, XD Ada compiler, Graphical Kernel System, and C compiler.

Managed 20 employees and a \$4-5 million budget for 2 years, implemented self-managed teams, led geographically disperse teams, designed and delivered corporate-level diversity training, and developed the curriculum for and taught in a re-training program for technical writing.

September 1995—Present

Licensed Clinical Social Worker

Various clinics and private practice

Arlington, MA

Developed a Life Consulting practice in 2002. See my counseling resume for more information.

Awards

Two 1986 Achievement Awards, Boston chapter of the Society for Technical Communication.

Publication

Understanding DCE (co-author; 1992), O'Reilly & Associates. Application programming chapter.

Education

Master of Social Work, 1997

Boston University School of Social Work
Boston, MA

Bachelor of Arts, 1983

Boston University

English Literature and Computer Science

Boston, MA
