

# Gerry Fisher

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Web Information Designer, combining 24 years of information-design experience, web-programming expertise, business-management experience, and strong communication and team-building skills.

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## Skills

*Web technologies* HTML, XHTML, Accessibility coding standards, SEO, CSS, DOM, Ajax, MySQL, Apache web server, Internet Explorer, Firefox, Safari, Opera, FTP, blogs, wikis, XML, and JSLT.

*Languages* PHP, JavaScript, C, C++, Tool Command Language (Tcl), FORTRAN, and Pascal; some knowledge of Java, BASIC, COBOL, Assembler languages, and LISP.

*Writing tools* Photoshop, Coffee Cup HTML Editor, FrameMaker, Microsoft Word, PageBreeze, Ultra-Edit.

*Other technologies* Internet collaboration software, Distributed Computing Environment (DCE), Remote Procedure Call (RPC), LDAP and X.500, and Graphical Kernel System (GKS).

*Operating Systems* Microsoft Windows (Vista, XP, NT), DOS, and VMS; some knowledge of UNIX.

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## Experience

### October 2009—Present

Web Designer

### Pleasant Web Design

Arlington, MA

Developed a freelance web-design practice, specializing in providing cooperative, pleasant business partnerships to professionals and small businesses.

### March 2008—October 2008

Principal Technical Writer

### Novell, Inc.

Maynard, MA

Co-architected and implemented the online Help system for web-collaboration software called Novell Teaming, using XHTML, XML, CSS, JSP tagging, and Ajax.

### April 1999—March 2008

Principal Technical Writer

### SiteScape, Inc.

Maynard, MA

Architected and wrote the web-based product-information set for web-collaboration software called SiteScape Forum; wrote training slides; edited company documents (including the business plan, web site, and press releases); assisted in the design of the Forum user interface; assisted in accessibility coding, and coded API customization routines using Tcl.

### June 1984—April 1999

Documentation Manager and Principal Tech. Writer

### Digital Equipment Corporation

Maynard, MA

**Writing Projects:** AltaVista Forum, InfoBroker (LDAP), Distributed Computing Environment, C++ compiler, Pascal compiler, XD Ada compiler, Graphical Kernel System, and C compiler.

Managed 20 employees and a \$4-5 million budget for 2 years, implemented self-managed teams, led geographically disperse teams, designed and delivered corporate-level diversity training, and developed the curriculum for and taught in a re-training program for technical writing.

### September 1995—Present

Licensed Clinical Social Worker

Various clinics and private practice

Arlington, MA

Developed a Life Consulting practice in 2002. See my counseling resume for more information.

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## Awards

Two 1986 Achievement Awards, Boston chapter of the Society for Technical Communication.

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## Publication

*Understanding DCE* (co-author; 1992), O'Reilly & Associates. Application programming chapter.

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## Education

Master of Social Work, 1997

Boston University School of Social Work  
Boston, MA

Bachelor of Arts, 1983

Boston University

English Literature and Computer Science

Boston, MA

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